

# ENTREPRENEURSHIP SYLLABUS

Subject Code: 5923

For Examination in 2025 - 2026

Eswatini Prevocational
Certificate of Secondary Education
EPCSE

#### What has changed in the EPCSE Entrepreneurship 5923 for 2025 to 2026

The 2021 to 2023 syllabus has been revised. There were changes which were made in the syllabus.

You are advised to read the whole syllabus before planning your teaching programme.

#### Changes made.

#### Paper 3

- 1. The content of the proposal (number of words) has been reduced from 600-800.
- 2. The content of the write-up of the whole project (number of words) have also been reduced from 2300-2800.
- 3. Submission of all write ups should be in hard copies only.

#### Content:

#### Topics which were removed.

- 1. C1.1(b) Entrepreneurship historical background
- 2. C3.3 Concept of delegation i.e
  - (a) meaning of delegation
  - (b) advantages and disadvantages of delegation
- 3. C3.4(b) Advantages and disadvantages of methods of communication
- 4. C3.10 Formal structure of an organisation i.e:
  - (a) organisational structure
  - (b) features of an organisational structure
- 5. C4.5 Business documents
  - (a) order
  - (b) invoice
  - (c) receipts
  - (d) Statement

# **CONTENT**

	Page
The Eswatini Prevocational Education programme	4
Introduction	4
Aims	5
Assessment Objectives	7
Specification Grid	8
Weighting of papers	8
Scheme of Assessment	9
Guidelines for Project	10
Curriculum Content	12
Competencies	27
Grade Descriptors	28
Appendix 1: Command Words	30
Appendix 2: Glossary of terms	32
Appendix 3: Declaration form	33
Appendix 4: Summary Assessment Sheet	34

#### THE ESWATINI PREVOCATIONAL EDUCATION PROGRAMME

#### **Broad Guidelines**

The Ministry of Education and Training is committed to strengthen and reform the Prevocational Education Programme (National and Vocational Education and Training and Skills Development, 2010) in order to provide equitable access for all candidates of appropriate age to quality secondary education (Form 4 and 5). The Programme and its assessment system prepares the candidates for:

- their role in the socio-economic life of Eswatini and the world of work, and
- further vocational, technical and tertiary education

#### **Eswatini National Education and Training Policy Directives**

The Eswatini Prevocational Education Programme in Form 4 and Form 5 offers all candidates important learning opportunities regardless of their particular chosen programme area. Candidates in the programme will:

- develop skills that can be applied now and in their future activities;
- refine career planning skills;
- improve entrepreneurial potential;
- acquire technology-related competence;
- enhance employability opportunities;
- demonstrate increased self-confidence and independence;
- apply and reinforce competencies developed in other study areas.

#### The National Curriculum for Form 4 and Form 5

Leaners are exposed to learning experiences that catalyse the development of basic competencies in all programme areas. These competences include:

- Managing learning
- Independent learning
- Managing resources
- Problem solving and innovation
- Effective communication
- Working with others
- Responsibility
- Critical thinking
- Technology application

To enhance the development of these skills, candidates must enrol for the **five academic** core subjects, **two prevocational** core subjects and one **prevocational programme** area chosen from four areas.

Academic Core	Prevocational Programme Areas	Prevocational Core
SiSwati	Agriculture Technology	Entrepreneurship
English language	Business Accounting	<ul> <li>Information and</li> </ul>
<ul> <li>Mathematics</li> </ul>	Food and Textiles Technology	Communications Technology
Sciences	Technical Studies	
<ul> <li>Religious Education</li> </ul>		

#### INTRODUCTION

The Eswatini Prevocational Certificate of Secondary Education (EPCSE) is designed as a two-year course for examination in Form 5. The syllabus is designed to meet the requirements of the Prevocational Curriculum guides developed by the Ministry of Education and Training (MoET). The Assessment guidelines for the Prevocational programme provide a detailed structure to the curriculum and explain how assessment should be developed and carried out as an integral part of classroom teaching and learning.

The Entrepreneurship syllabus is designed to provide candidates with an overview of the various aspects of entrepreneurial activities from both a personal perspective as well as enterprise venture opportunities. The Entrepreneurial experiences and skills will help prepare candidates to be productive individuals and responsible citizens, supportive family members and develop competencies suitable for employment, entrepreneurship and further education.

#### **RATIONALE**

The entrepreneurship programme is intended to impact the basic concepts of entrepreneurial skills to the candidates. It will help candidates to apply entrepreneurship knowledge, skills and attitudes acquired to solve problems that may be environmental, social, economic and in their everyday lives. The subject will help candidates to change their mind-set about working for themselves and give them an understanding of the importance of good working habits and develop positive work attitudes. It will help candidates to be creative in starting and organising an enterprise and be able to further their education. Entrepreneurship contributes directly to the development of skills that include:

- Critical and creative thinking
- Information and communication technology
- Numeracy
- Problem solving
- Self-management and competitiveness
- Social and cooperative skills

#### **AIMS**

The syllabus is designed to enable candidates to:

- **1.** Develop knowledge of entrepreneurship.
- 2. Apply knowledge and understanding to current issues and problems in the business environment.
- 3. Develop an understanding and ability to set up an enterprise.
- **4.** Have the ability to interpret the world of work and entrepreneurial organisations in order to make justified decisions.
- **5.** Make effective use of relevant terms, concepts and methods when discussing enterprise and enterprising behaviour.
- **6.** Develop creativity, innovation skills and be able adapt to technological changes.
- **7.** Develop skills of numeracy, research, selection of sources and employment of relevant sources of information, presentation and interpretation.

#### **PRIOR KNOWLEDGE**

Eligibility to this programme is successful completion of the Junior Certificate. However, candidates are not required to have previously studied Entrepreneurship to do this syllabus.

#### **RECOGNITION AND PROGRESSION**

The knowledge and skills in this syllabus give candidates a solid foundation for further study, employment and self-employment.

#### **TEACHING HOURS**

The size of the qualification is described in terms of Guided Learning Hours (GLH) and Total Qualification Time (TQT). The TQT is 180 hours and GLH is 130 hours over a 2-year period. GLH is teacher student contact hours which includes time spent on teaching, supervising and invigilating. TQT includes GLH, summative assessments and unsupervised learning activities.

#### **ASSESSMENT**

This section details the assessment objectives, the specification grid, description of the papers, scheme of assessment and weighting of papers.

The assessment for the PREVOC Entrepreneurship programme follows the Depth of Knowledge (DoK) model developed by Norman Web. This model is preferred over others because it is applied to learning expectations and aligns itself well with the assessment of the Prevocational objectives.

The DoK model is more applicable to the assessment of Prevocational tasks and cognitive demands as it categorises the tasks according to complexity of thinking required to successfully complete them. It extends beyond **what** is done to **how** it is done.

#### **ASSESMENT OBJECTIVES (AO)**

The Assessment Objectives in Entrepreneurship are categorised as follows:

**AO1** Recall and reproduction

AO2 Skills and concepts

AO3 Strategic thinking

AO4 Extended thinking

#### A brief description of the Assessment Objectives

#### **AO1 Recall and reproduction**

Involves the recall of information and /or rote application of simple procedures. Candidates are required to demonstrate routine responses, e.g. recall a formula, facts, principles, properties; perform routine tasks etc.

#### **AO2 Skills and concepts**

This level involves some mental processing beyond simply recalling or reproducing a response. It requires two or more steps in processing of texts or part of texts. Candidates will be required to make observations, basic analysis or interpretation of information.

#### **AO3 Strategic thinking**

This level involves reasoning and planning using evidence and higher mental processing. It requires thinking that is abstract. Candidates are required to make interpretations and justify them.

#### **AO4 Extended thinking**

At this level the reasoning is more complex. Candidates are required to use extended or integrated higher order thinking processes such as critical and creative reproductive thinking, reflection and adjustments of plans over time.

NB: the command words that will be used in this syllabus are stated in Appendix 1.

#### **SPECIFICATION GRID**

The approximate weightings allocated to each of these assessment objectives in the assessment model are summarised in the table below.

Assessment objectives	Weighting (%)
(AO)1 Recall and reproduction	30
(AO2) Skills and concepts	28
(AO3) Strategic thinking	26
(AO4) Extended thinking	16

The assessment objectives are weighted to give an indication of their relative importance. The percentages are not intended to provide a precise statement of the number of marks allocated to particular objectives.

The table below shows the further percentage break down of the assessment objectives for each examination paper.

	Assessment Objectives				
Paper	Recall and reproduction	Skills and concepts	Strategic thinking	Extended thinking	Total
1	20% 32 marks	5% 8 marks	0% 0 marks		25% 40 marks
2	10% 29 marks	15% 42 marks	10% 29 marks		35% 100 marks
3		8% 20 marks	16% 40 marks	16% 40 marks	40% 100 marks
Total	30%	28%	26%	16%	100%

#### SCHEME OF ASSESSMENT

The examination will consist of three papers: Paper 1, 2 and 3. Paper 1 will consist of multiple-choice questions, Paper 2 will be short, structured and extended questions and Paper 3 will be a project. All three papers are compulsory. Candidates in this syllabus are eligible for Grades A\* to G.

#### **Description of Papers**

**Paper 1:** This is a theory paper comprising of 40 multiple choice items worth **40** marks assessing AO1 and AO2. Duration is 1 hour. This paper contributes **25%** of the overall mark.

**Paper 2:** This is a theory paper eliciting short constructed responses and extended responses worth **100** marks assessing AO1, AO2 and AO3. Duration is 2 hours. This paper contributes **35%** towards the overall mark.

This paper consists of two sections (Section A and B): Section A consists of short constructed responses worth **40** marks. Section B consists of extended constructed responses worth **60** marks.

#### Paper 3

This paper requires candidates to complete a school-based project and marks are allocated in **three** stages which are: plan for negotiation, business plan development and business plan oral presentation. This paper is worth 100 marks assessing objectives AO2, AO3 and AO4. The duration of the school-based project is 26 hours from February to August. The candidate's work consists of a portfolio of evidence of the school-based assessment covering the three stages.

The project (business plan) will be externally assessed by an Examiner who will be appointed by ECESWA. The External Examiner will be a specialist in the subject area who will not be a classroom teacher. The external Examiner will assess each stage of the project (business plan) using a confidential assessment criterion developed by ECESWA.

Centres will submit candidates' plan for negotiation write-up to ECESWA by 31st March each year for external assessment.

The project (Paper 3) contributes 40% towards the overall syllabus mark.

#### **Contents of a Portfolio**

The portfolio must include sufficient evidence, e.g., photographs, write-up of all the stages of the project and any other relevant information to prove originality.

The portfolio must include the candidate's name, Centre name and candidate's number for identification purposes.

#### **GUIDELINES FOR PROJECT**

The assessment that will contribute to the final exam will begin in form 5. Information on this assessment will be sent by ECESWA at the beginning of the first term. Thereafter, candidates will begin the first stage of the project.

Teachers are advised to regularly check the progress and content of candidates' work. They must also check candidates' understanding of the material they have used. Candidates must be made aware that they need to be able to present, explain and reflect on their work.

The Project will be assessed in three (3) stages as follows:

#### Stage 1: Plan for Negotiation (15 Marks)

Negotiation Planning – Candidates should draw up a plan on how they will apply negotiation skills in the selling of their products which should include: the people to be involved in the negotiation; the situation of the negotiation; the benefits and weaknesses of negotiation proposal and the anticipated outcomes of the negotiation.

Each candidate will produce a proposal of between 600-800 words under the guidance of the supervisor. After the approval by the supervisor, candidates may continue with the project. The proposal will be submitted to ECESWA in a hard copy by **31**st **March** each year.

#### Stage 2 – Business Plan Development (70 Marks)

Candidates should develop a business plan.

The Business Plan should have the following components:

1. Cover page	6. Operational/Production Plan
• Show name of business, business address, business contact	<ul> <li>Production targets</li> </ul>
2. Table of contents	7. Financial Plan
List topics and page numbers related to the	<ul> <li>Breakeven analysis</li> </ul>
content inside	<ul> <li>Cash flow statement</li> </ul>
	<ul> <li>Income statement</li> </ul>
	<ul> <li>Accounting Ratios</li> </ul>
	<ul> <li>Capital requirement</li> </ul>
3. Executive summary	8. Management Plan
<ul> <li>Description of product or service;</li> </ul>	<ul> <li>Employees pay and deductions chart</li> </ul>
marketing strategy; competitive analysis;	
capital requirement; projected financial	
performance; targeted customers	
4. Enterprise description	9. References
<ul> <li>Describes the form of business</li> </ul>	
organisation and its advantages; company	
history; mission statement; objectives	
5. Marketing Plan	10. Appendices
Market research report	
Competitive analysis	
<ul> <li>Marketing and sales strategy</li> </ul>	
<ul> <li>Environmental screening (SWOT)</li> </ul>	

#### Stage 3: Business Plan Oral presentation [15 marks)]

#### **Oral Presentation**

Candidates should make a 10-minute oral presentation (PowerPoint) before the teacher and external examiner. The presentation will be scored by the external examiner. The presentation date will be on a date to be communicated by ECESWA. The presentation should:

- explain company mission and objectives; product; problem the company is solving
- describe who the customer is; competitive advantage; sales strategy
- projected revenue; capital requirement; expenditure
- introduce the management team showing how each one's experience and skills will contribute to the success of the business

#### **Business Plan presentation format**

Report presentation format: (font: Arial,12 pts, single line spacing, pagination: bottom centre, margins: top and left 3 cm, bottom and right 2.54 cm, number of words: 2300-2800, reference style: American Psychology Association (APA)

#### **Submission Dates**

- Negotiation plan by 31<sup>st</sup> March each calendar year
- Business Plan by 31<sup>st</sup> October each calendar year
- Oral Presentation- by 31<sup>st</sup> October each calendar year

#### **CURRICULUM CONTENT**

Appropriate teaching time for Entrepreneurship syllabus should be equivalent to five (5) periods of forty (40) minutes each per week for fifty-two (52) weeks over the two-year period. The abbreviations i.e., and e.g., have contextual meanings in this syllabus. Content which follows an i.e., must be taught and content which follows an e.g., indicates that candidates must know and be able use as examples.

1.0 INTRODUCTION TO ENTREPRENEURSHIP			
GENERAL OBJECTIVES candidates can:	Content (C) Candidates learn about:	Outcome (O) Candidates learn to:	
1.1 demonstrate knowledge and understanding of the concept of entrepreneurship	C1.1 Concept of entrepreneurship i.e.:  (a) meaning (b) concept of entrepreneurship and a model of entrepreneurship (i) entrepreneurship (ii) entrepreneur (iii) intrapreneur (c) social benefits of entrepreneurship in a society and community e.g. (i) job opportunities (ii) tax revenue (iii) products and services needed (iv) economic growth (v) stimulate competition (vi) improvement of infrastructure (d) the role of entrepreneurs i.e (i) needs wants (ii) production factors (iii) economic gains (iv) social gains	O1.1.1 explain the concept of entrepreneurship O1.1.2 identity and discuss the benefits, roles and types of entrepreneurships	
1.2 demonstrate knowledge and understanding of types and characteristics of entrepreneurs	C1.2 Types and characteristics of entrepreneurs  (a) types of Entrepreneurs i.e.  (i) innovators  (ii) opportunists  (iii) imitator  (iv) social  (b) characteristics of successful entrepreneurs e.g:  (i) Determination  (ii) Self-confidence  (iii) Risk taker  (iv) Responsible  (v) Innovative  (vi) Persistence  (vii) Foresight  (viii) Initiative  (c) entrepreneurial self-examination  (d) ways of developing and implementing entrepreneurial characteristics	O1.2.1 state and describe types and characteristics of entrepreneurs O1.2.2 identify, analyse and discuss characteristics of successful entrepreneurs	

	(e) characteristics of a successful	
	entrepreneur applied	
1.3 demonstrate knowledge and understanding of venture opportunities	C1.3 Venture opportunities i.e:  (a) creativity and innovation  (b) variables in the 4P model of creativity  (i) person  (ii) process  (iii) product  (iv) press/environment  (c) barriers to creativity  (i) environmental  (ii) culture  (iii) perceptual	O1.3.1 explain and differentiate between creativity and innovation O1.3.2 discuss and discuss variables in the 4p model of creativity and barriers. O.1.3.3 explain barriers to creativity
1.4 demonstrate knowledge, understanding and evaluation skills of generating enterprise ideas and characteristics of a good idea	C1.4 Ways of generating enterprise ideas and characteristics of a good idea i.e.:  (a) ways of generating enterprise ideas e.g.  (i) build on one's skill  (ii) tap into own hobbies/interests  (iii) brainstorm/explore  (iv) assess existing businesses  (v) travel  (vi) spot a gap/niche in the market  (vii) listen to people  (b) characteristics of a good enterprise idea e.g.  (i) profitable in the long term  (ii) unique/differentiated  (iii) clear  (iv) marketable  (v) potential to grow  (vi) sustainable  (c) issues to consider in selecting enterprise ideas  (i) internal environment factors  (ii) external environment factors  (d) how to conduct a feasibility study  (i) product  (ii) finance  (iii) market  (iv) legal requirement  (e) causes of failure for some enterprises e.g.  (j) lack of planning  (ii) lack of sound leadership  (iii) lack of sound leadership  (iii) lack of sound leadership  (iii) lack of knowledge and skills  (v) lack of experience  (vi) poor record keeping	O.1.4.1 state and evaluate ways of generating enterprise ideas O.1.4.2 state and evaluate characteristics of a good enterprise O.1.4.3 state and explain issues to consider when selecting enterprise ideas. O.1.4.4 state and explain how to conduct a feasibility study O.1.4.5 state and explain the causes of failure to an enterprise
	(vii) too much red tape	

1.5 understand
legal, ethical
requirement and
social
responsibility

- C1.5 Legal, ethical requirement and social responsibility
  - (a) meaning of laws, ethics and social responsibility in an enterprise
  - (b) legal procedure when establishing an enterprise
    - (i) Swazi nation land
    - (ii) crown land
    - (iii) title deed land (urban areas)
  - (c) protection of an entrepreneurial idea
    - (i) copyright
    - (ii) trademark
    - (iii) patents
    - (iv) trade secrets
  - (d) benefits of acts that govern the utilisation of natural resources in Eswatini
    - (i) protect over utilisation of resources
    - (ii) decrease negative externalities
    - (iii) prevent extinction of resource
  - (e) meaning and importance of standards in Eswatini
  - (f) labour laws
    - (i) discrimination
    - (ii) types of leave
    - (iii) pay
    - (iv) working conditions
  - (g) non- ethical and ethical behaviour in an enterprise
  - (h) impact of ethical and non-ethical behaviour in an enterprise
  - (i) ethical behaviour towards employees affected by health

- O1.5.1 explain and discuss legal, ethical requirement and social responsibility
- O1.5.2 discuss the legal procedure when establishing an enterprise in Eswatini
- O1.5.3 discuss how entrepreneurial ideas can be protected
- O1.5.4 identify and explain labour

laws entrepreneurs need to observe as employers

1.6 demonstrate understanding of the impact of beliefs on enterprise	C1.6 Impact of beliefs on enterprises  (a) the meaning of beliefs in enterprises  (b) success in enterprise does not depend on gender  (c) lessons learnt from successful countries in entrepreneurship  (i) German  (ii) Singapore  (iii) Japan  (iv) China  (v) Mauritius  (d) positive beliefs in the course of doing their enterprise activities	O1.6.1 discuss the impact and beliefs on enterprises O1.6.2 evaluate successful countries and individuals (locally and internationally) in entrepreneurship
1.7 demonstrate knowledge and understanding forms of enterprises	C1.7 Forms of enterprise i.e.  (a) characteristics, benefits and challenges of different forms of enterprise  (i) sole trader/proprietor  (ii) partnership  (iii) cooperative society  (iv) franchise  (v) companies (private and public)  (vi) close corporation  (vii) joint venture  (viii) multinational corporation  (b) legal documents necessary to establish the different forms of enterprises	O1.7.1 advise on the best form of business enterprise O1.7.2 give legal documents necessary to establish the forms of enterprise O1.7.3 discuss the ways of venturing into a new business

2 ECONOMIC CONCEPTS			
GENERAL OBJECTIVES	Candidates learn about:	Candidates learn to:	
candidates can:			
2.1 show knowledge and understanding of the market	C2.1 social costs and market mechanisms i.e.  (a) social costs  (i) internal costs  (ii) external costs  (b) market mechanism e.g.  (i) factors influencing decisions made by consumers  (ii) factors influencing decisions made by producers  (iii) business cycle and its effect on enterprises	O2.1.1 explain meaning of social costs O2.1.2 identify examples of social costs O2.1.3 evaluate effects of social costs O2.1.4 identify factors that influence consumers and producers  O2.1.5 explain factors influencing decisions made by consumers and producers  O.2.1.6 identify stages of a business cycle  O.2.1.7 discuss the stages of the business cycle and its effect on enterprises	

3. MANAGING AN ENTERPRISE			
GENERAL OBJECTIVES candidates can:	candidates learn about:	Candidates learn to:	
3.1 demonstrate knowledge and understanding of managing an enterprise	C3.1 Concept of management i.e.  (a) meaning of management  (b) functions of management  (i) Planning  (ii) Organising  (iii) Leading  (iv) Controlling	O3.1.1 define management O3.1.2 identify functions of managers O3.1.3 explain functions of managers O3.1.4 analyse functions of managers	
3.2 demonstrate knowledge and understanding of leadership styles	C3.2 Leadership styles  (a) styles i.e.  (i) autocratic  (ii) democratic  (iii) laissez faire  (b) advantages and  disadvantages of  leadership styles	O3.2.1 identify types of leadership styles O3.2.2 state features of each leadership style O3.2.3 state and explain the differences between the leadership styles O3.2.4 explain advantages and disadvantages of leadership styles	
3.3 demonstrate knowledge and understanding of communication in enterprise	C3.3 Communication in an enterprise i.e (a) nature of communication (i) formal (ii) informal (b) internal communication (i) managers (ii) employees (iii) shareholders (c) external communication (i) suppliers (ii) customers (iii) local community (iv) government	O3.3.1 differentiate between formal and informal communication O3.3.2 analyse reasons for internal and external communication display	
3.4 demonstrate knowledge and understanding of effective methods of communication	C3.4 Effective methods of communication (WOVEN): i.e: methods of communication (a) written (b) oral/verbal (c) visual (d) electronic (e) non-verbal	O3.4.1 identify effective methods of communication O3.4.2 analyse methods of communication O3.4.3 give examples of methods of communication	
3.5 demonstrate understanding of planning for meetings	C3.5 Planning for meetings i.e  (a) notice of meeting  (b) agenda  (c) minutes  (d) venue	O.3.5.1 state and explain the activities undertaken when planning for a meeting O.3.5.2 explain the importance of planning for a meeting.	
3.6 demonstrate knowledge and understanding of human resource management	C3.6 Recruitment and Selection i.e:  (a) job description (b) job specification (c) job advertisement (d) application (e) interviews	O3.6.1 identify steps of the recruitment and selection process O3.6.2 analyse steps of the recruitment and selection process	

understanding of computation of employees pay  (a) gross earning (b) statutory and other deductions (c) net pay  3.8 Display negotiation skills (a) meaning of negotiation (b) elements of a negotiation (c) preparation (d) preparation (d) preparation (ii) negotiation plan (iv) exploring needs (v) negotiation plan (ii) people involved (iii) benefits (iv) drawbacks (v) expected outcomes  3.9 demonstrate knowledge and understanding of management role of functional areas (b) product (c) marketing (d) purchasing  i.e: (a) gross earnings, statutory and other deductions and net pay  O.3.7.2 calculate gross earnings and net pay  O.3.8.1 define negotiation O3.8.2 analyse steps of a negotiation plan vegotiation plan (ii) preparation (iii) perparation (iii) perparation (iii) people involved (iii) benefits (iv) drawbacks (v) expected outcomes  O3.9.1 identify management roles and task and responsibilities of functional areas  O3.9.2 analyse management roles/task and responsibilities of functional areas (d) purchasing	3.7 demonstrate knowledge	C3.7 Employees pay and deductions	O.3.7.1 explain meaning of
employees pay  (b) statutory and other deductions (c) net pay  3.8 Display negotiation skills  (a) meaning of negotiation (b) elements of a negotiation process (i) preparation (ii) negotiation (iii) environment (iv) exploring needs (v) negotiation plan (i) situation (ii) people involved (iii) benefits (iv) drawbacks (v) expected outcomes  3.9 demonstrate knowledge and understanding of management role of functional areas (b) product (c) marketing (d) purchasing  (b) statutory and other deductions and net pay (O.3.7.2 calculate gross earnings and net pay (O.3.8.1 define negotiation (O.3.8.2 analyse steps of a negotiation process (O.3.8.3 prepare a negotiation plan (i) situation (ii) people involved (iii) benefits (iv) drawbacks (v) expected outcomes  O.3.9.1 identify management roles and task and responsibilities of functional areas (O.3.9.1 identify management roles and task and responsibilities of functional areas (O.3.9.2 analyse management roles/task and responsibilities of functional areas	understanding of		gross earnings,
deductions (c) net pay  3.8 Display negotiation skills  C3.8 Negotiation i.e: (a) meaning of negotiation (b) elements of a negotiation (ii) preparation (iii) negotiation (iii) environment (iv) exploring needs (v) negotiation plan (i) situation (ii) people involved (iii) benefits (iv) drawbacks (v) expected outcomes  3.9 demonstrate knowledge and understanding of management role of functional areas (b) product (c) marketing (d) purchasing  C3.8 Negotiation i.e: (a) meaning of negotiation (b) elements of a negotiation (3.8.2 analyse steps of a negotiation pos. 8.2 analyse steps of a negotiation process O3.8.3 prepare a negotiation plan  O3.9.1 identify management roles and task and responsibilities of functional areas O3.9.2 analyse management roles/task and responsibilities of functional areas O3.9.2 analyse management roles/task and responsibilities of	computation of	(a) gross earning	statutory and other
deductions (c) net pay  3.8 Display negotiation skills  C3.8 Negotiation i.e: (a) meaning of negotiation (b) elements of a negotiation (ii) preparation (iii) negotiation (iii) environment (iv) exploring needs (v) negotiation plan (i) situation (ii) people involved (iii) benefits (iv) drawbacks (v) expected outcomes  3.9 demonstrate knowledge and understanding of management role of functional areas (b) product (c) marketing (d) purchasing  C3.8 Negotiation i.e: (a) meaning of negotiation (b) elements of a negotiation (3.8.2 analyse steps of a negotiation pos. 8.2 analyse steps of a negotiation process O3.8.3 prepare a negotiation plan  O3.9.1 identify management roles and task and responsibilities of functional areas O3.9.2 analyse management roles/task and responsibilities of functional areas O3.9.2 analyse management roles/task and responsibilities of	employees pay	(b) statutory and other	deductions and net pay
3.8 Display negotiation skills  C3.8 Negotiation i.e: (a) meaning of negotiation (b) elements of a negotiation process (i) preparation (ii) negotiation (iii) environment (iv) exploring needs (v) negotiating your position (vii) reaching agreement (c) negotiation plan (i) people involved (iii) benefits (iv) drawbacks (v) expected outcomes  3.9 demonstrate knowledge and understanding of management role of functional areas (a) meaning of negotiation (b) elements of negotiation (ii) preparation (iii) negotiation (vii) reaching agreement (c) negotiation plan (i) situation (ii) benefits (iv) drawbacks (v) expected outcomes  C3.9 Management role/task and responsibilities of functional areas i.e (a) finance (b) product (c) marketing (d) purchasing  C3.8.1 define negotiation O3.8.2 analyse steps of a negotiation plan engotiation plan O3.8.2 analyse steps of a negotiation plan engotiation plan O3.8.2 analyse steps of a negotiation plan O3.8.3 prepare a negotiation plan O3.8.2 analyse steps of a negotiation O3.8.2 analyse steps of anegotiation O3.8.2 analyse steps of a negotiation O3.8.2 analyse steps of anegotiation O3.8.2 analy	. , . ,	deductions	O.3.7.2 calculate gross
3.8 Display negotiation skills  C3.8 Negotiation i.e: (a) meaning of negotiation (b) elements of a negotiation process (i) preparation (iii) negotiation (iii) environment (iv) exploring needs (v) negotiating your position (vii) reaching agreement (c) negotiation plan (i) situation (iii) benefits (iv) drawbacks (v) expected outcomes  3.9 demonstrate knowledge and understanding of management role of functional areas (a) meaning of negotiation (b) elements of a negotiation (ii) negotiation (iii) people involved (iii) benefits (iv) drawbacks (v) expected outcomes  C3.9 Management role/task and responsibilities of functional areas i.e (a) finance (b) product (c) marketing (d) purchasing  O3.8.1 define negotiation O3.8.2 analyse steps of a negotiation O3.8.2 analyse steps of anegotiation		(c) net pay	
(a) meaning of negotiation (b) elements of a negotiation process (i) preparation (ii) negotiation (iii) environment (iv) exploring needs (v) negotiating your position (vii) reaching agreement (c) negotiation (ii) people involved (iii) benefits (iv) drawbacks (v) expected outcomes  3.9 demonstrate knowledge and understanding of management role of functional areas (b) product (c) marketing (d) purchasing  O3.8.2 analyse steps of a negotiation process O3.8.3 prepare a negotiation plan (i) situation (ii) people involved (iii) benefits (iv) drawbacks (v) expected outcomes  O3.9.1 identify management roles and task and responsibilities of functional areas  O3.9.2 analyse steps of a negotiation 03.8.2 analyse steps of a negotiation process O3.8.3 prepare a negotiation plan  O3.9.1 identify management roles and task and responsibilities of functional areas  O3.9.2 analyse steps of a negotiation process O3.8.3 prepare a negotiation plan  O3.9.2 analyse steps of a negotiation process O3.8.3 prepare a negotiation plan	3.8 Display negotiation skills	C3.8 Negotiation i.e:	
(b) elements of a negotiation process (i) preparation (ii) negotiation (iii) environment (iv) exploring needs (v) negotiating your position (vii) reaching agreement (c) negotiation plan (i) situation (ii) people involved (iii) benefits (iv) drawbacks (v) expected outcomes  3.9 demonstrate knowledge and understanding of management role of functional areas (a) finance (b) product (c) marketing (d) purchasing  negotiation process O3.8.3 prepare a negotiation plan  plan  O3.9.1 identify management roles and responsibilities of functional areas  O3.9.2 analyse management roles/task and responsibilities of	1 7 0		
process (i) preparation (ii) negotiation (iii) environment (iv) exploring needs (v) negotiating your position (vii) reaching agreement (c) negotiation plan (i) situation (ii) people involved (iii) benefits (iv) drawbacks (v) expected outcomes  3.9 demonstrate knowledge and understanding of management role of functional areas (a) finance (b) product (c) marketing (d) purchasing  O3.8.3 prepare a negotiation plan  O3.9.1 identify management roles and task and responsibilities of functional areas O3.9.2 analyse management roles/task and responsibilities of			
(i) preparation (ii) negotiation (iii) environment (iv) exploring needs (v) negotiating your position (vii) reaching agreement (c) negotiation plan (i) situation (ii) people involved (iii) benefits (iv) drawbacks (v) expected outcomes  3.9 demonstrate knowledge and understanding of management role of functional areas (a) finance (b) product (c) marketing (d) purchasing  plan  plan  plan  O3.9.1		` ,	
(ii) negotiation (iii) environment (iv) exploring needs (v) negotiating your position (vii) reaching agreement (c) negotiation plan (i) situation (iii) people involved (iii) benefits (iv) drawbacks (v) expected outcomes  3.9 demonstrate knowledge and understanding of management role of functional areas (a) finance (b) product (c) marketing (d) purchasing  (iii) negotiation (iv) exploring needs (v) negotiation (vii) reaching agreement (c) negotiation (vii) exploring needs (v) negotiation (vii) reaching agreement (c) negotiation (vii) reaching explored position (viii)		·	
(iii) environment (iv) exploring needs (v) negotiating your position (vii) reaching agreement (c) negotiation plan (i) situation (ii) people involved (iii) benefits (iv) drawbacks (iv) drawbacks (v) expected outcomes  3.9 demonstrate knowledge and understanding of management role of functional areas (a) finance (b) product (c) marketing (d) purchasing  (v) negotiating your position (i) exploring needs (v) negotiating your position (vii) reaching agreement (c) negotiating your position (ii) people involved (iii) benefits (iv) drawbacks (v) expected outcomes  O3.9.1 identify management roles and task and responsibilities of functional areas  O3.9.2 analyse management roles/task and responsibilities of		` · · ·	1 2
(iv) exploring needs (v) negotiating your position (vii) reaching agreement (c) negotiation plan (i) situation (ii) people involved (iii) benefits (iv) drawbacks (v) expected outcomes  3.9 demonstrate knowledge and understanding of management role of functional areas (a) finance (b) product (c) marketing (d) purchasing  (v) negotiating your position (ii) people involved (iii) benefits (iv) drawbacks (v) expected outcomes  O3.9.1 identify management roles and task and responsibilities of functional areas (O3.9.2 analyse management roles/task and responsibilities of			
(v) negotiating your position (vii) reaching agreement (c) negotiation plan (i) situation (ii) people involved (iii) benefits (iv) drawbacks (v) expected outcomes  3.9 demonstrate knowledge and understanding of management role of functional areas (a) finance (b) product (c) marketing (d) purchasing  (i) negotiating your position (vii) reaching agreement (i) situation (ii) benefits (iv) drawbacks (v) expected outcomes  O3.9.1 identify management roles and task and responsibilities of functional areas O3.9.2 analyse management roles/task and responsibilities of		` '	
(vii) reaching agreement (c) negotiation plan (i) situation (ii) people involved (iii) benefits (iv) drawbacks (v) expected outcomes  3.9 demonstrate knowledge and understanding of management role of functional areas (a) finance (b) product (c) marketing (d) purchasing  (i) reaching agreement (i) situation (3.9 Management role/task and responsibilities of functional areas (b) 23.9 Management role/task and responsibilities of functional areas (b) 23.9 Management role/task and responsibilities of functional areas (b) product (c) marketing (d) purchasing			
(c) negotiation plan			
(i) situation (ii) people involved (iii) benefits (iv) drawbacks (v) expected outcomes  3.9 demonstrate knowledge and understanding of management role of functional areas (a) finance (b) product (c) marketing (d) purchasing  (ii) situation (iii) people involved (iii) benefits (iv) drawbacks (v) expected outcomes  O3.9.1 identify management roles and task and responsibilities of functional areas O3.9.2 analyse management roles/task and responsibilities of			
(iii) people involved (iiii) benefits (iv) drawbacks (v) expected outcomes  3.9 demonstrate knowledge and understanding of management role of functional areas (a) finance (b) product (c) marketing (iii) people involved (iii) benefits (iv) drawbacks (v) expected outcomes  O3.9.1 identify management roles and task and responsibilities of functional areas O3.9.2 analyse management roles/task and responsibilities of			
(iii) benefits (iv) drawbacks (v) expected outcomes  3.9 demonstrate knowledge and understanding of management role of functional areas (b) product (c) marketing (iii) benefits (iv) drawbacks (v) expected outcomes  O3.9.1 identify management roles and task and responsibilities of functional areas O3.9.2 analyse management roles/task and responsibilities of		<b>\</b> /	
(iv) drawbacks (v) expected outcomes  3.9 demonstrate knowledge and understanding of management role of functional areas (b) product (c) marketing (d) purchasing  (v) expected outcomes  O3.9.1 identify management roles and task and responsibilities of functional areas O3.9.2 analyse management roles/task and responsibilities of			
3.9 demonstrate knowledge and understanding of management role of functional areas  (a) finance (b) product (c) marketing (d) purchasing		` '	
3.9 demonstrate knowledge and understanding of management role of functional areas  (b) product (c) marketing (d) purchasing  (C3.9 Management role/task and responsibilities of functional areas (D3.9.1 identify management roles and task and responsibilities of functional areas (D3.9.2 analyse management roles/task and responsibilities of		` '	
and understanding of management role of functional areas i.e  (a) finance (b) product (c) marketing (d) purchasing  roles and task and responsibilities of functional areas  70 (10 (10 (10 (10 (10 (10 (10 (10 (10 (1	3.9 demonstrate knowledge		O3.9.1 identify management
management role of functional areas  (a) finance (b) product (c) marketing (d) purchasing  responsibilities of functional areas O3.9.2 analyse management roles/task and responsibilities of			
functional areas  (a) finance (b) product (c) marketing (d) purchasing  functional areas O3.9.2 analyse management roles/task and responsibilities of			
(b) product (c) marketing (d) purchasing  O3.9.2 analyse management roles/task and responsibilities of			
(c) marketing roles/task and (d) purchasing responsibilities of		· ,	
(d) purchasing responsibilities of		` , ·	
1 167 HAHAH KAMAKA 1 HAHAHAHA ALEAS		(e) human resources	functional areas
(f) research and development		· ,	
(g) general management/			
administration			
3.10 show knowledge and C3.10 Challenges in managing O3.10.1 identify challenges in	3.10 show knowledge and		O3.10.1 identify challenges in
understanding of business functions i.e managing business			
challenges in managing (a) lack of unity or silo thinking functions			
business functions (b) competition for resources O3.10.2 analyse challenges			
(c) group think in managing business			
(d) finding qualified employees functions			

4. ENTERPRISE AND FINANCE					
GENERAL OBJECTIVES	Candidates learn about:	Candidates learn to:			
candidates can:					
4.1 show knowledge and understanding of finance	C4.1 Need for finance i.e  (a) start-up capital  (b) finance for expansion  (c) working capital	O.4.1.1 state need for finance in enterprises O4.1.2 analyse types of capital used for financing enterprise needs			
4.2 demonstrate knowledge and understanding of sources of finance	C4.2 Sources of finance i.e  (a) internal sources of finance  (i) owner's savings  (ii) retained profit  (iii) sale of unused assets  (iv) sale of excess stock  (b) external sources of finance e.g.  (i) trade credit  (ii) overdraft  (iii) bank loan  (iv) leasing  (v) share capital  (vi) debentures  (vii) grants/subsidies	O4.2.1 differentiate between internal and external sources of finance O4.2.2 state the sources of finance O4.2.3 identify examples of internal and external finances O4.2.4 analyse the suitability of sources of finance for a certain purpose O4.2.5 evaluate benefits of using sources of finance over others			
4.3 show knowledge and understanding of factors considered by banks when granting loans	C4.3 Factors considered by banks when granting loans (a) enterprise plan (b) security	O4.3.1 state factors considered by banks when granting loans O4.3.2 analyse factors considered by banks when giving loans			
4.4 show knowledge and understanding of support and guidance available to SMEs	C4.4 Eswatini initiatives for SMEs i.e: (a) financial (i) Loans (ii) Grants (iii) Subsidies (b) technical (i) Training (ii) Business plans (iii) Advice (c) examples of providers of the support (i) SEDCO (ii) FINCORP (iii) Youth Fund (iv) Inhlanyelo Fund (v) Lulote (vi) UNDP (vii) Regional development Fund (viii) Junior Achievement (JA)	O4.4.1 identify support available to SMEs O4.4.2 state examples of support available to SMEs O4.4.3 explain support provided by each provider			

4.5 display understanding of cash flow	C4.5 Cash flow i.e.  (a) meaning of cash flow (b) cash flow statement (c) solving cash flow problems e.g. (i) reducing debtors (ii) delaying payment of debtors (iii) managing inventory (iv) loans and overdraft (v) sale of old unused assets	O4.5.1 define cash flow O4.5.2 develop a cash flow statement O4.5.3 state ways of solving cash flow problems O4.5.4 interpret a cash flow statement O4.5.5 analyse ways of solving cash flow problems
4.6 demonstrate knowledge and understanding of business costs	C4.6 Business costs and revenues i.e.  (a) direct and indirect costs (b) revenue and expenditure costs (c) variable costs (d) fixed costs (e) overhead costs (f) profit (g) loss (h) surplus (i) deficit (j) discounts and simple interest	O4.6.1 state the different types of costs and revenue O4.6.2 explain the different types of costs O4.6.3 differentiate between types of costs and revenue O4.6.4 calculate costs and revenue of an enterprise O4.6.5 calculate discounts and simple interest
4.7 show understanding of budgeting and break-even analysis	C4.7 Budgeting i.e  (a) importance of budgeting to both entrepreneurs and enterprises (b) simple budget (c) break-even point (d) break-even charts (e) advantages and disadvantages of break- even analysis	O4.7.1 explain the importance of budgeting to both entrepreneur and enterprise O4.7.2 prepare a simple budget O4.7.3 calculate break-even point O4.7.4 draw break even chart O4.7.5 Interpret break-even chart O4.7.6 evaluate benefits of break-even analysis
4.8 demonstrate knowledge and understanding of financial statements to an enterprise	C4.8 Financial statements i.e.  (a) income statement  (b) statement of financial position  (c) uses of financial statements	O4.8.1 prepare an income statement O4.8.2 prepare a statement of financial position O4.8.3 interpret financial statements 04.8.4 state uses of financial statements to an enterprise O4.8.5 analyse uses of financial statements to an enterprise
4.9 display knowledge and understanding of accounting ratios	C4.9 Accounting ratios  (a) liquidity rations  (i) current ratio  (ii) acid test ratios  (b) profitability ratios	O4.9.1 state liquidity and profitability ratios O4.9.2 calculate liquidity ratios O4.9.3 calculate profitability ratios

(i) Gross profit margin (ii) Net profit margin (iii) ROCE	O4.9.4 interpret the meaning of the ratios O4.9.5 distinguish between liquidity and profitability ratios
---	--

5. MARKETING				
GENERAL OBJECTIVES candidates can:	Candidates learn about:	Candidates learn to:		
5.1 demonstrate knowledge and understanding of marketing in an enterprise	C5.1 Marketing concept i.e  (a) purpose of marketing (b) benefits of marketing (i) expansion of market share (ii) good relationship with customers (iii) high profits (iv) attract more customers (c) market segmentation (i) meaning of market segmentation (ii) importance of market segmentation (iii) ways of market segmentation	O5.1.1 define market O5.1.2 explain the purpose of marketing segmentation O5.1.3 analyse the benefits of marketing O5.1.4 define market segmentation O5.1.5 explain the importance of market segmentation to an enterprise		
5.2 demonstrate knowledge and understanding of market research	C5.2 Market research i.e  (a) types of research (i) primary research (ii) secondary research (b) methods of primary research i.e: (i) interviews (ii) survey (iii) observation (iv) focus groups (c) sources of secondary research i.e: (i) websites (ii) T.V programmes (iii) magazines (iv) newspapers (v) journals (vi) books (d) analysing and interpreting data (e) advantages and disadvantages of primary and secondary data	O5.2.1 identify types of market research O5.2.2 explain the methods of primary and secondary data O5.2.3 evaluate benefits of both primary and secondary data O5.2.4 develop simple market research instruments O5.2.5 analyse market research data O5.2.6 draw conclusions from research results O5.2.7 write a report on the market research as part of concept development in paper 3		

5.3 display knowledge
and understanding of
the marketing mix
(4Ps)

- C5.3 Marketing mix i.e:
  - (a) types of products
    - (i) goods
    - (ii) services
  - (b) product development process
    - (i) idea generation
    - (ii) idea screening
    - (iii) concept development
    - (iv) business analysis
    - (v) product and marketing mix development, market testing
    - (vi) commercialisation
  - (c) importance of packaging
    - (i) security
    - (ii) convenience
    - (iii) physical protection
    - (iv) containment
    - (v) marketing
    - (vi) information transmission
  - (d) advantages and disadvantages of branding
  - (e) price (pricing strategies)
    - (i) cost-plus
    - (ii) skimming
    - (iii) penetration
    - (iv) psychological
    - (v) competitive
  - (f) advantages and disadvantages of each of the pricing strategies
  - (g) promotion
    - (i) aims of promotion
    - (ii) benefits of promotion
    - (iii) forms of promotion
  - (h) advantages and disadvantages of forms of promotion
  - (i) place
  - (i) channels of distribution
  - (ii) suitable channels of distribution for a product
  - (iii) methods of delivering supplies and products
  - (j) advantages and disadvantages of channels of distribution

- O5.3.1 analyse types of products
- O5.3.2 describe product development stages
- O.5.3.3 analyse the importance of packaging
- O5.3.4 evaluate benefits of branding
- O5.3.5 analyse pricing strategies
- O5.3.6 evaluate benefits of different pricing strategies
- O5.3.7 analyse forms of promotion
- O5.3.8 identify forms of promotion
- O.5.3.9 valuate benefits of forms of promotion
- O.5.3.10 define methods of distribution

GENERAL OBJECTIVES candidates can:	Candidates learn about:	Candidates learn to:
5.4 display knowledge and understanding of customer care and satisfaction, advantages and disadvantages of selling on credit to customers	C5.4 Customer care and satisfaction i.e: (a) ways of improving Customer care and satisfaction (b) dealing with customer care (c) providing information to customers (d) selling on credit to customers (i) advantages (ii) disadvantages	O5.4.1 identify and explain ways of improving customer care and satisfaction O5.4.2 explain dealing with customers' complaints promptly O5.4.3 discuss ways of providing information to customers

(iii) management tool	
<ul> <li>(f) developing a business plan on product from area of specialisation</li> <li>(g) report writing skill</li> <li>(h) presentation skill</li> <li>(i) enterprise project (6 months) i.e:</li> <li>(i) develop a business plan</li> <li>(ii) present written and oral business plan to convince potential funders</li> </ul>	

#### **COMPETENCIES**

#### Candidates must demonstrate the following competencies:

- Demonstrate sound knowledge and understanding of Entrepreneurship information some of which are outside everyday experiences
- Have good grasp of Entrepreneurship terms and definitions and be able to contrast and compare related ideas
- ➤ Be able to apply Entrepreneurship principles in given situations and be able to apply general principles from given examples.
- Identify a range of needs and opportunities and analyse and evaluate the most appropriate ways of addressing these using Entrepreneurship
- > Be able to discuss methods of detecting threats to business ventures and describe steps to minimise possible loses of income.
- > Be able to allocate scarce resources efficiency by prioritising business needs well
- > Demonstrate an ability to keep and maintain business records future reference
- > Demonstrate a basic knowledge and understanding of Entrepreneurship jargons
- > Calculate, interpret and analyse business financial information.

#### **GRADE DESCRIPTORS**

Grade descriptions are provided to give a general indication of the standard of achievement likely to have been attained by candidates awarded particular grades. The candidates will be awarded grades A\* to G. The grades awarded will depend on the extent to which the candidate has met the assessment objectives overall and may conceal weakness in one aspect of the examination which is balanced by above-average performance on some other.

The criteria for the standard of achievement likely to have been attained by candidates awarded grades A, C, E and G are shown below.

#### A Grade A candidate should be able to:

- Show strong recall of entrepreneurial ideas.
- Be able to apply entrepreneurial concept well.
- Interpret information given and make well justified conclusion.
- Show strong reflective approach.
- Approach entrepreneurial tasks independently.
- Complete all entrepreneurial tasks with minimal supervision.

#### A Grade C candidate should be able to:

- Show good recall of entrepreneurial ideas.
- Be able to apply entrepreneurial concept reasonably well.
- Interpret information given and attempt to make a justified conclusion.
- Show some reflective approach.
- Approach entrepreneurial tasks with some independence.
- Complete all entrepreneurial tasks with supervision.

#### A Grade E candidate should be able to:

- Show limited recall of entrepreneurial ideas.
- Be able to use entrepreneurial concept.
- Approach entrepreneurial tasks mechanistically.
- Complete all entrepreneurial tasks with close supervision.

#### A Grade G candidate should be able to:

- Show limited recall of entrepreneurial ideas.
- Approach entrepreneurial tasks mechanistically.
- Complete some entrepreneurial tasks with close supervision.

#### IT TOOLS REQUIRED TO PERFORM ENTREPRENEURIAL TASKS

Candidates will be required to apply the following IT skills when performing entrepreneurial tasks:

- Microsoft Word-to prepare business plans
- Microsoft Excel to prepare financial statements i.e. when developing a business plan there should be a: cash flow forecast, projected income statement and projected statement of financial position/Balance sheet. The performance report could include post-operational income statement and statement of financial position/Balance sheet
- Microsoft Power point to prepare presentation (optional)

#### **English language expression**

Candidates are expected to express enterprise knowledge and understanding. Grammar is not a primary requirement as second language speakers.

#### **Mathematical competence**

Candidates will be expected to do simple mathematical calculations such as ratios and percentages.

#### SUPPORT MATERIALS

- Specimen and Past Examination Papers (ECESWA)
- Specimen Mark scheme (ECESWA)
- Examiners Reports (ECESWA)
- Recommended books (Book shops)

Hirsch, R. Michael, P. & Dean, S. (2010). *Entrepreneurship 9<sup>th</sup> edition*. McGraw Hill Irwin. New York. ISBN 978-0078029196 / 0078029198

Stanton, W. J., Etzel (1992). *Marketing Management in South Africa*. Lexicon Publishers, Johannesburg Entrepreneurship and Business Management for the year 2004 – 5<sup>th</sup> Edition

Bowler. (2000). An Introduction to Entrepreneurship. AFRITECH

#### **TRAINING**

ECESWA conducts workshops for examination personnel from time to time.

#### **COMMAND WORDS**

This glossary of terms used in entrepreneurship papers (which are relevant only to entrepreneurship) is aimed at helping candidates to know what is expected in answers. The glossary has been deliberately kept brief with respect to description of meanings. Candidates should appreciate that the meaning of a term must depend in part on its context.

**STATE/GIVE** Give facts, ideas or names but does not need to explain them

**IDENTIFY** 

**DEFINE** Give a precise meaning of a term or word

**CALCULATE** Provide a numerical answer from the data provided

HOW, IN WHAT WAY, Show how or prove how or demonstrate how

TO WHAT EXTENT

**DISCRIBE** Give details of the data or concept

**EXPLAIN** Make clear the differences between two or more ideas. Give a written

account of what something means

**ANALYSE** Work/assess a particular situation and give a result, which may either be

positive or negative

**COMPARE** Say how one thing is like or different from another/find resembles

/ CONTRAST and differences

**JUSTIFY** Make clear the arguments which support a course of action

**ADVISE** Suggest possible action or solutions to a problem

**ASSESS** Consider an idea and decide it is or not worthwhile

CATERGORISE

To put into distinct groupings categorise

**CLASSIFY** 

**EVALUATE** Consider the merits of a course of action and show awareness of its

benefits and drawbacks before reaching a conclusion

**CONSIDER** Examine an idea and look at its strengths and weaknesses

**RECOMMEND** Suggest possible course of action of which he or she approves based on

facts

**DEMONSTRATE** Show a certain level of understanding of economic data

## Applicable command words

ASSESSMENT OBJECTIVE (AO)	COMMAND WORDS		
Recall/Reproduction AO1	Define, Identify, State, Give, Explain, Describe		
Skills and concepts AO2	Use, Calculate, Draw, to what extent, in what way, demonstrate how,		
Strategic thinking AO3	Explain, Analyse, Compare/Contrast, Justify		
Extended thinking AO4	Advise, Evaluate, Recommend, Consider		

#### **Glossary terms**

Ministry of Education and Training (MoET) Government of Swaziland Ministry responsible for

education

Business Pitch It's a presentation used business classrooms in

candidates present to judges their ideas

Business plan a written document that describes a business

Corporate social responsibility it is way enterprises give back to the society

Organisational structure defines how activities such as task allocation coordination

as supervision are directed towards the achievements of

organisational aims.

SWOT analyses a study undertaken by an organisation to identify its

strength and weaknesses as well as its external

opportunities and threats.

Income statement is a financial statement of an enterprise that shows the

revenues and expenses during a particular period.

Break-even point a point where total costs and total sales are equal

Cash flow a net amount of cash transferred into and out of an

enterprise

Profitability ratio A measure of profitability in which an enterprise

performance and capacity to make profit and what is left

of the income and after one has deducted all costs and

expenses related to the earnings.

Enterprise Report A document that presents business information in an

organised format for a specific audience and purpose.

Appendix attachments that provide additional information

Swazi national land a land that is owned and controlled by traditional

structures and does not have title deed

Crown land it is the equivalent an entailed estate and passes with the

monarchy.

Title deed land it is a bundle of rights in a piece of property

### **Declaration Form**

A: Student	
Iconf work. I have not copied or based my work on any samples or exe Any work taken from another source has been appropriately refer submitting previously submitted work.	emplars to which I have had access.
Signature:	Date
B: Teacher	
Iverify that to enable me to say with confidence that this is the candidate's ow checked and these checks included looking for: copying from any copying from other candidates; the possibility of a third person pre previously submitted work.	n work. The work has been fully samples/exemplar materials;
Supervisor Name:	
Supervisor Signature:	Date



# **EXAMINATIONS COUNCIL OF ESWATINI Eswatini Prevocational Certificate of Secondary Education**

# **Entrepreneurship Paper 3 - Summary Assessment Sheet**

Centre Name:		Centre Number: Year			
		Task 1	Task 2	Task 3	Candidate's
		Plan for negotiation	Business plan development	Business plan oral presentation	final mark out of 100
CANDIDATE NUMBER	CANDIDATE NAME	15	70	15	
				NI I ()	
Teacher's Name		Date:	Contact Number (s)		
Examiners Name		Date:	Contact	Number (s)	

P.O. Box 1394, MBABANE Tel: (+268) 2417 8000 Fax: (+268) 2416 2862 Email: registrar@examscouncil.org.sz Web: www.examscouncil.org.sz